



Terms of business (TOB)

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1. Object of the contract

SSDShop.ch sells to businesses and individuals (named "clients" below) Articles appearing in the shop online, at the delivery and sales terms following:

2. Conclusion of contract

The contract between customer and SSDShop.ch is valid only after client's order and confirmation by SSDShop.ch. The customer's order are possible by phone, by letter or via Internet. SSDShop.ch accepts orders sending to the client a confirmation of the order (by fax, e-mail or by letter) or with a hand delivery of the goods (including delivery note).

3. Products offer

The indications of the products that the customer receives during the command procedure, have no binding force. They are confidential, and particularly, changes and design techniques that improve the performances of the goods, as well as errors description, illustration or price.

All technical informations about the goods are in the manufacturer's indications and are protected.

4. Terms of payment

Catalog prices are indicative and are continuously adapted to the market. They are established in Swiss francs (CHF), the VAT is not included, without packaging, without storage costs to Giubiasco. The VAT and the cost of transporting and handling are added separately. Customers can proceed to purchases exclusively against reimbursement, by credit card, bank or post transfer.

5. Terms of delivery

The ordered products can be sent to an address worldwide. If they are in stock, the products are immediately sent to the address given by the customer. Otherwise written confirmation of commands indicating waiting for delivery is sent to the customer. The delivery of goods is carried out with costs and risks accepted by the customer, even in case of partial delivery. If there are some visible exterior damages affecting the ordered goods, the regulation of the damage takes place only by presenting a certificate established by the carrier.

6. Reserve property

The goods delivered remains property of SSDShop.ch until the completion of payment. The latter is entitled to request the corresponding entry in the register stock ownership. In case the customer is late in the payment of the purchase price, SSDShop.ch is authorized to withdraw from the contract (declaration of withdrawal) and may resume possession of the goods.

7. Right of refusal

The right to return the goods exists only when the original packaging is not open. By the deadline of 14 working days, the customer has the right to refuse the conclusion of the contract without stating reasons and to send back the goods. Postponing the intact article, functional, complete, impeccable and with the original packaging not yet open, with the completed return bulletin.

The deadline for returning the merchandise starts from the reception of the goods by the customer. The customer takes over the cost of postponement.

8. Warranty and responsibility

All products offered in the catalogue on the Internet benefit from a period of warranty from 12 months to 5 years, depending on the product, from the date of purchase, in the case a period of longer guarantee has not been expressly stated. The products are replaced or repaired for free though the fault is announced written by the customer within 14 working days following the receipt of goods. When a product is no longer repairable or cannot be substituted, the product is replaced by another product of that value or a credit note is set for the customer. If these are products replaced directly from SSDShop.ch during the duration of the guarantee, and the guarantee is not confirmed by the manufacturer, SSDShop.ch reserves the right to charge any cost. Since SSDShop.ch can do only limited repairs during the warranty period, the customer can go directly to the service repair by the manufacturer of the product. The warranty advance is interrupted when the merchandise was subject to modifications or repairs without the written agreement by SSDShop.ch. The responsibility to repair the defect is not included within the limits permitted by the law. In particular, SSDShop.ch is not liable for damage attributable to a non-compliant, error handling, natural wear or damage that don't affect directly the good delivered (indirect damages).

9. Intellectual property

SSDShop.ch reserves all rights over every design, text, graphics on the web page. Duplication or any reproduction of the web page, respectively only one part of it, is authorised only in order to carry out a command at SSDShop.ch. The name SSDShop.ch, all lines of headline, the symbols of navigation, graphics and symbols in screens, are protected trademarks or trademarks of SSDShop.ch commerce. All other brands and all the names of products or companies, respectively logos, are the sole property of their rightful claimants. SSDShop.ch reserves the right of intellectual property on illustrations, drawings, calculations and other documents. The customers must request the written agreement from SSDShop.ch to send them to third parties.

10. Data protection

SSDShop.ch ensure compliance with the provisions of Swiss law on data protection, as well as the legal norms applicable to the levy, processing and use of personal data. The customer information gathered during the buying procedure are only used for internal study of the market. The transmission to a third partnership takes place only if the processing of the order requires it absolutely. The customer agrees with this use of its data.

11. Forum and applicable law.

These TOB and the contract concluded on the basis of these CGS are subject to Swiss law, with the exception of the United Nations Convention on Contracts for International Sale of Goods (CVIM). The Forum is Bellinzona.

12. Final Provisions

In case of sale of goods specified in the online shop SSDShop.ch are valid only the TOB in their content applicable during the conclusion of the contract. These business conditions apply in particular even when differ from those of the customer. With the opening of sealed articles, the customer expressly recognizes the validity of these. If a TOB provision is or becomes ineffective, the legal validity of other TOB provisions are not affected. In addition SSDShop.ch reserves the right to change at any time these general conditions of business.

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